

# Withdrawal Or Reduction Of The Scope Of Certification Policy

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Purpose

This policy defines the requirements for the withdrawal or reduction of the scope of certification for organizations certified by ISO Global Certification.



Scope

This policy applies to all certification activities performed by ISO Global Certification and covers the withdrawal or reduction of the scope of certification for all management system standards.



Reference

ISO 17021 - 1: 2015



Responsibility

ISO Global Certification is responsible for implementing this policy and ensuring that it is followed by all personnel involved in the certification process.

The certified organization is responsible for understanding and complying with the requirements of the standard and the certification requirements. If the certified organization fails to comply with these requirements, it may result in the withdrawal or reduction of the scope of certification.

## Policy Statement

ISO Global Certification may withdraw or reduce the scope of certification for an organization if any of the following circumstances occur:

- The organization no longer meets the requirements of the standard.
- The organization has significantly changed its operations or activities, which affects the certified scope of the management system.
- The organization fails to comply with the certification requirements or fails to maintain the effectiveness of its management system.

ISO Global Certification will communicate the decision to withdraw or reduce the scope of certification in writing to the certified organization. The communication will include the reasons for the decision and a description of the appeal process.

The certified organization may appeal the decision to withdraw or reduce the scope of certification in writing within 30 days of receiving the communication. The appeal will be reviewed by an independent person or committee within ISO Global Certification who was not involved in the original decision. The decision of the appeal will be communicated to the certified organization in writing.

ISO Global Certification will maintain records of the decision to withdraw or reduce the scope of certification, including the reasons for the decision and any appeals. These records will be kept for a minimum of five years and will be made available to interested parties upon request.



Rev. 01 - New System